

Where the care of the soul is the soul of care.

Impact REPORT 2024



THE LUTHERAN HOME
ASSOCIATION



In Thankfulness and Gratitude

A MESSAGE FROM OUR CEO, MARK HAYES

“Give thanks to the Lord for He is good. His love endures forever.”- Psalm 107:1



When you move into a new house, you look forward to showing your family and friends. It doesn't have to be a "new" house...just new to you. Your home is a reflection of who you are and you are proud to let the people you love into that part of your life.

This fall, I had an opportunity to accompany some long-time family friends on a tour of OUR home at Kingsway. The couple is the same age as my parents. We went to their home regularly when I was growing up and I am friends with their kids. When the time came for them to think about selling their home and moving into a senior living environment, they called me. We had kept in touch over the years and they knew I worked in a Christian senior living setting. I was so proud to show them OUR home. This experience was honestly not about "making a sale." I am genuinely proud of the wonderful Christian environment we provide. I want them to be part of the special care and amazing people that define The Lutheran Home Association.

I am excited to say that they love it here and will be moving in this spring. I love working for an organization where the culture is wholesome, the people are caring and hard-working, the care is top notch, and the Gospel is the center of who we are. From maintenance and housekeeping to nurses and administrators, they all make my job rewarding. To those reading this who have given of yourselves to donate to TLHA and support the Gospel mission here, I sincerely thank you. You are part of the reason we are still here to serve others. You mean a lot to me and to the people we serve.

May God continue to bless us all in 2025.

An Exciting New Year Ahead at Kingsway Senior Living

A MESSAGE FROM SUE WERTH Sales and Marketing Director



Kingsway Senior Living experienced many exciting things in 2024, and it was truly a year of growth in so many ways. Our mission goal is "to share Christ's love by providing care to people in our care and others whose lives we touch. "It has been a joy and a privilege to watch God at work blessing our efforts in this mission goal.

With a vision and commitment to building a strong leadership team and a continued focus on seeking out and hiring outstanding caregivers and team members who are passionate and dedicated, we are seeing positive results and our residency numbers are up. This means we are very busily sharing Christ's love and positively impacting more lives every day!

Residents and their families are our greatest ambassadors, and they are sharing what they love about Kingsway with those they come into contact with. We have an active Resident Council, Menu Council, and a suggestion box that allow for feedback which helps us learn what's important to those we serve.

We are happy to announce that our Sophie's Suites Memory Care is at full capacity and we have begun a waitlist. Apartments in our other two neighborhoods are being renovated and filling quickly with fewer vacancies than in past years.

We love when we get to participate in community events, or welcome in a volunteer group, school children, choir, or other organizations within the community that keep us all connected. Kingsway has a warm feel and a sense of family and we cannot wait to share it with you.

We invite you to stop by for a tour and see for yourself why we are so excited about the year ahead. Great things are happening!

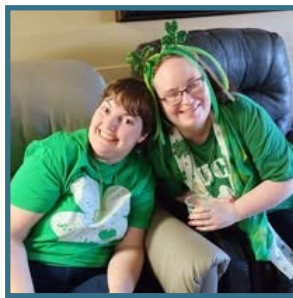
Smiles Galore at Hope Residence and High Island Creek Residence A Year in Pictures



A beautiful morning, waiting with a friend for the bus.



Spring planting fun.



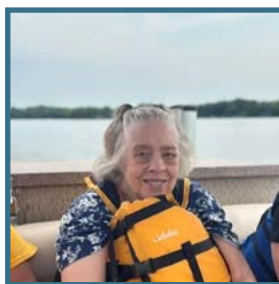
St Patrick's Day



Night to Shine 2024



Spring at the Arboretum



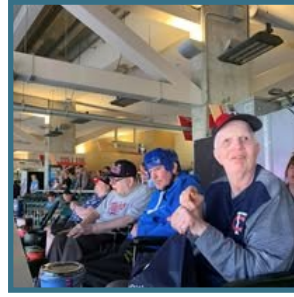
Gone Fishing!



Llama visits at Hope



BBQ Days Parade in Belle Plaine



Twins Game!



Formal Dance for High Island



A trip to the MN Zoo



A visit from reptiles



Halloween dancing



Pumpkin Farm



Christmas gifts from Santa

“Activities Director Kayla from Hope and Program Manager Vanna from High Island, and Direct Support Professional, Chris from High Island, take such pride in planning events for our residents which is evident in the smiles and joy on the faces of these friends. It's a pleasure to work at Hope and High Island with team members who provide such kind care.”

-Megan Lambrecht, Director of Disability Services

JourneyShared, a new program for residents and families

At The Lutheran Home: Belle Plaine, we have recently introduced a new program for our residents nearing the transition of earthly life to that with their Loving Savior. The program is entitled JourneyShared. JourneyShared is a program committed to offering dignified and meaningful care through the end-of-life journey.

JourneyShared is designed to meet the physical, emotional and spiritual needs of residents, families and staff during the dying process, at the time of death and during the grieving process.

Program highlights include:

- A comfort cart or basket offering refreshments and written material for the resident's loved ones.
- A bedside memorial service for closure at the time of death.



- Handmade quilts providing dignity during processional through the hallway allowing staff to pay tribute as the body is escorted out the front doors.
- A Tribute display is placed in the chapel with a candle and framed name card in memory of the deceased.
- A memory journal in which staff and other residents are encouraged to share their love of the resident that will be gifted to the resident's family.

Once again, thank you for providing The Lutheran Home with the opportunity to provide compassionate care to you and your loved ones.

“The intention of JourneyShared is to pay tribute to the resident who has transitioned, provide support to the residents loved ones and to bring closure to our residents and team members. ”

- Rick Krant, Administrator at The Lutheran Home: Belle Plaine

Best of the Best

Many days, as the Marketing and Communications Manager of TLHA, I hear lovely stories about our team members going the extra mile for the people in our care.

I want you to know about these stories and feel the love that exists at this Christian ministry.



Cassandra from Kingsway brings in her therapy dog, Bailey to bring extra joy to residents.

A gentleman with complete hearing loss was dying of cancer on a Sunday. The staff were calling to notify his sister during her worship service where they were praying for her brother. Two team members sat on the bed with the man while waiting for the sister so he wasn't alone.

A nursing assistant at TLH: BP crocheted a Scooby Doo doll as a Christmas gift for one of the residents who goes by the name, Scooby. The resident keeps the doll in his room and had big smiles when receiving the gift.

At Kingsway, the Sophie's Suites Activity Director came in on Thanksgiving Day to set up a nice family dinner and stayed to eat with the residents. (Sophie's Suites is the Memory Care Neighborhood named after Sophie Boessling, the founder of TLHA in 1898.

Love your Neighbor

And Also With You!

A MESSAGE FROM Pastor Ed Fredrich Chaplain at The Lutheran Home: Belle Plaine and Kingsway Senior Living



February 12, 2007 was the first day that I worked as the chaplain at The Lutheran Home. My duties at that time included The Home and Hope Residence. I also taught a bible class at Boessling. In a year I also became the chaplain at the new retirement community, Kingsway. In time it was realized that the Hope residents needed more attention and the Jesus Cares program could also use a full time promoter, and those duties became the responsibility of Pastor Patrick Feldhus.

So in the past 18 years, my area of work has changed, but the duties remained the same – to serve the residents of the Belle Plaine campus with the good news of Jesus. Actually the promotion video for The Lutheran Home Association that was produced a few years ago very adequately describes the work in which I am involved. No, I don't take care of the residents physical needs, but I am here to help with their spiritual needs.

***I thank my God
every time I
remember you.
Every time I pray for
all of you, I always
pray with joy,
because of your
fellowship in the
gospel from the first
day until now.***

Philippians 1:3-5

Through the years I have enjoyed some very rewarding relationships that the Lord provided. I don't think I can count on one hand the days when I haven't received a "Thank you!" from a resident or staff member. Maybe it isn't a thank you but when I conclude the morning devotion with the benediction one of the staff working in a room down the hall will yell, "And also with you!"

I find it very hard to describe the joy that I get to experience by the blessings that the Lord gives in sharing his good news. There are so many stories.

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A few years ago one of the residents told me, “You know pastor, by your visits you make us feel so important.” By and large, many of our residents, especially at The Home, feel forgotten. But Jesus hasn’t forgotten them. I get to tell them that great news.

So, thanks to The Lutheran Home Association Board for giving me this opportunity. And thank you donors for your generous support to make it possible. Like the Apostle Paul wrote in Philippians 1:3-5, “I thank my God every time I remember you. Every time I pray for all of you, I always pray with joy, because of your fellowship in the gospel from the first day until now.”

Pastor Edwin Fredrich, chaplain

Kingsway has an update!

You may have seen a new look on the Kingsway Facebook page and monthly newsletter. This past year the marketing department, TLHA leadership, and Kingsway team updated the name, logo, and color palette used in their communications.

Kingsway Senior Living is replacing the former name of Kingsway Retirement Living.

As the transition continues to roll out, keep watch for the updated name. We hope you enjoy the new look!

To subscribe to the fabulous Kingsway e-newsletter, email info@tlha.org and mention Kingsway newsletter.





The Word of the Lord

**A WORD FROM REV. PATRICK FELDHUS—CHAPLAIN
HOPE RESIDENCE AND HIGH ISLAND CREEK RESIDENCE**

For the word of God is living and active, sharper than any double-edged sword. It penetrates even to the point of dividing soul and spirit, joints and marrow, even being able to judge the ideas and thoughts of the heart.
(EHV Hebrews 4:12)

You would think that after many years in the ministry, I would understand how powerful and effective God's word is and how it has an impact in the lives of people. Unfortunately, I can become frustrated and begin to question the efficiency and power of the word, especially when it does not seem to make an impact the way I would prefer. God is gracious to me and forgives me for the sin of looking down on his word and thinking it is weak. Not only does God forgive me but then he gives me a glimpse into the power and efficiency of his word, like a bright light in the darkness.

God showed me how living and active his word was in the lives of his people, right before he brought one of his children home to heaven. I have known and shared God's living and active word with a resident who called Hope home for the last few years. But as time went on, he declined and near the end of his life, he was unable to get up out of bed. In the last weeks of his life, I shared the comfort of God's living and active word from the Lord's own lips. "I am the resurrection and the life. Whoever believes in me will live, even if he dies. And whoever lives and believes in me will never perish." (EHV John 11:25-26). As I was talking with the resident, he opened his eyes, turned his head toward me. As I was explaining that he had nothing to fear, and that Jesus promised him life even in the face of death, he smiled. God shone to me that his word was working on him even though he was not able to tell me with his voice. I was then able to share this awesome living and active word with his family at his memorial and the impact it made in the life of their loved one.

I am grateful that God is gracious to me by giving me reminders about how living and active his word is in the hearts and souls of his people. It invigorates me to keep on proclaiming the love of Christ to everyone God entrust to our care and other's whose lives we touch. We may not be able to fix their earthly troubles and hardships, but we have the powerful, living, and active word of God, that is the cure for all our troubles. It is all thanks and praise to the one who shed his blood and came back to life for the whole world. May God continue to use TLHA to share the love of Christ through the living and active word of God!

OUR *impact* IN 2024



1000's

OF LIVES IMPACTED

lives impacted through our health care and housing services.



MORE
THAN

500

VOLUNTEER HOURS

generously donated to TLHA care communities.



457

CHEERFUL GIVERS

shared, provided, and inspired eternal hope.



523

TEAM MEMBERS

part of the local economies of three communities.



67

VETERANS

served on our team, received care or called a TLHA community home.



744

CHAPLAIN VISITS EACH MONTH

Average number of personal visits with residents by our chaplains.



550

Attended a WORSHIP SERVICE EACH MONTH

Average number of worshippers at our care communities



126 years of the Lord's Grace

A MESSAGE FROM OUR BOARD CHAIR REV. MATTHEW RAUH

“He who did not spare his own Son, but gave him up for us all—how will he not also, along with him, graciously give us all things?” Romans 8:32

“One Thing Is Needed! All Things Are Given!”

“It’s not the horse. It’s the hay.” I first heard that from a rancher in Colorado. He was making a point. It is one thing to buy a horse. But you are not done. You will end up spending more for the horse over the years when you consider all the hay you must buy. A parallel for us “non-ranchers” would be the purchase of a house. You buy it. It is yours. Done. But you still have to spend time and money whether it is utility bills to replacing a furnace or water heater to normal maintenance. In fact, if you don’t do these “little” things, your house will slowly deteriorate just as your horse will starve.

God has given us salvation. It is done. He didn’t spare his Son from the humiliation of dying on the cross for sins he did not commit. “It is finished,” over. Our sins will not keep us out of heaven. We are saved.

God gives us this one big thing, but he understands there is more. There are the little, many, day by day things he does for us. Jesus told us not to worry about food or drink or anything. God will provide. He sends his angels to guard us. He promises to work all things out for our good. He assures that the hardships we face are tools to discipline us as a father disciplines his children. He graciously gives us all things.

But he likes to hide or wear a mask when he provides for us. He is behind the rain and the soil and the seed and the labor that produce crops to feed us. He uses your ability to think and your muscles that work to keep his promises to you. He will use family and friends, strangers, even miracles, when that mind or those muscles don’t work so well.

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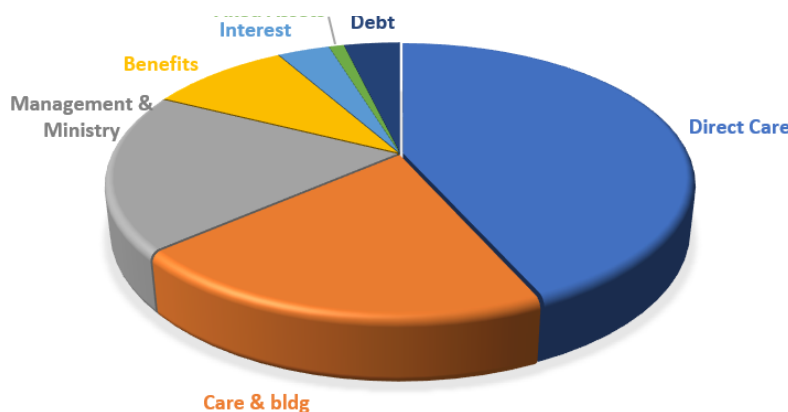
That is where The Lutheran Home Association comes in. 126 years ago a widow, Sophie Boessling, recognized a need; widows and orphans needed care. Land was donated. Money raised. Prayers were offered and answered. A home for widows and orphans was opened in modest Belle Plaine, Minnesota. God hid behind this home to keep his promise to all those who found comfort and aid here.

Our buildings have changed. We have expanded the scope. We do not house orphans, but we do care for more than widows. We care for those who need help physically and emotionally and mentally. The Lord is still keeping his promises through us. It is an honor to be his tool.

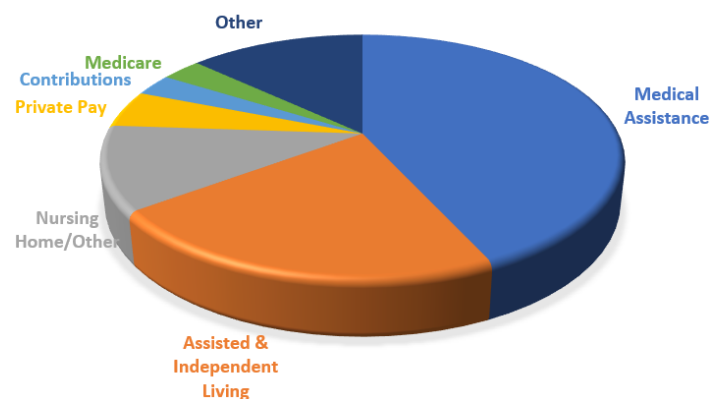
But we don't settle for these "little" things. Sophie worked with Trinity Lutheran in Belle Plaine because she wanted the one thing we all need. From day one the gospel message of a Savior is provided. Some under our care heard of their Savior for the first time. Others straining under heavy burdens needed the comfort of this gospel to persevere as they wait on the Lord and his resurrection. We get double satisfaction. We get to provide the one thing needful while providing for all things needful. What a privilege.

Financial statements

EXPENDITURES



REVENUE SOURCES



**Fiscal year ended Sept. 30, 2024.*

Care Communities

BOESSLING VILLAGE APARTMENTS, Belle Plaine, MN
FAITH RESIDENCE APARTMENTS, Belle Plaine, MN
HIGH ISLAND CREEK RESIDENCE, Arlington, MN
HIGHLAND REGENCY HOUSE, New Ulm, MN
HOPE RESIDENCE, Belle Plaine, MN
KINGSWAY SENIOR LIVING, Belle Plaine, MN
THE LUTHERAN HOME: BELLE PLAINE, Belle Plaine, MN

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Rev. Michael Muehlenhardt
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New Berlin, WI

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Castle Rock, CO

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President and
Chief Executive Officer (CEO)

Patty Narveson
Chief Finance Officer

Jodi Foster
Senior Human
Resources Director

Marcia Penaz
Senior Information Technology
Support Specialist

THE LUTHERAN HOME
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